

## PRIVACY NOTICE

This privacy notice ("**Privacy Notice**") explains the when, how and why it comes to processing of your personal information collected via our commercial contact form (the "**Form**") and sets out your choices and rights in relation to that information.

The data controller of the personal data collected through the Form is CANPACK S.A. ("**CANPACK**", "**We**", "**us**", "**our**"), a joint-stock company, with its registered office in Kraków, address: ul. Marii Konopnickiej 29, 30-302 Kraków, NIP (Tax Identification Number): 677-004-67-39, entered into Register of Entrepreneurs of the National Court Register maintained by the District Court for Kraków-Śródmieście in Kraków, 11th Commercial Division of the National Court Register under the KRS number 0000005418, paid-in share capital in the amount of PLN 121,201,120.00.

To contact us regarding any privacy-related matters, please e-mail: [data.protection@canpack.com](mailto:data.protection@canpack.com).

### How We Use Your Personal Information

Personal Information	Use	Legal Basis
<i>Information you provide to us</i>		
<ul style="list-style-type: none"><li>Name</li><li>Email address</li><li>Contact telephone number</li></ul>	We use this information in order to answer to your questions regarding your product of interest or other sales enquiries or to invite you to a calls or a meeting with us.	We use this personal data based on the consent you provide to us.
<ul style="list-style-type: none"><li>Name</li><li>Email address</li><li>Contact telephone number</li></ul>	In certain circumstances, the personal data may be processed to prevent fraud or criminal activity and to safeguard our IT systems as well as for other purposes where processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity.	We use this personal data based on our legitimate interest.
<ul style="list-style-type: none"><li>Name</li><li>Email address</li><li>Contact telephone number</li></ul>	Your personal data may be processed to comply with a legal obligation to which we are subject.	We use this personal data to comply with legal requirements.

### How We Store and Share Your Personal Information

Our corporate group operates around the world and your personal information will be processed on servers located in Poland. In addition, your information can be accessed from outside of where you live, by our support, engineering and our teams around the world (<https://www.canpack.com/contact-details/>).

We take appropriate measures to safeguard your rights in accordance with this Privacy Notice, regardless of where our servers are located.

We share your personal information with third parties in certain situations, including:

- Third parties that provide services in support of our website, including providers of cloud services that process information identified in this Privacy Notice on their servers for the purpose of supporting communication in relation to your enquiries. All companies providing services for us are prohibited from retaining, using, or disclosing your personal information for any purpose other than providing us with their services. This includes our cloud providers and data services providers who are responsible for providing IT support.
- Companies within our corporate group who process your personal information in order to respond to your enquiries upon our request. All related group companies may only use your personal information in accordance with this Privacy Notice. This includes CANPACK Group companies indicated in our website <https://www.canpack.com/contact-details/> and our parent company Giorgi Global Holdings, Inc. in the USA.
- Regulators, judicial authorities and law enforcement agencies, and other third parties for safety, security, or compliance with the law. There are circumstances in which we are legally required to disclose information about you to authorities, such as to comply with a legal obligation or processes, enforce our terms, address issues relating to security or fraud, or protect our users. These disclosures may be made with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant. We are usually prohibited from notifying you of any such disclosures by the terms of the legal process. We may seek your consent to disclose information in response to a governmental entity's request when that governmental entity has not provided the required subpoena, court order, or search warrant. We may also disclose your information to:
  - enforce our terms and conditions and other agreements, including investigation of any potential violation thereof;
  - detect, prevent or otherwise address security, fraud or technical issues; or
  - protect the rights, property or safety of us, our users, a third party or the public as required or permitted by law (exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction).
- A third party that acquires all or substantially all of us or our business. We may also disclose your information to third parties if we either: (a) sell, transfer, merge, consolidate or re-organise any part(s) of our business, or merge with, acquire or form a joint venture with, any other business, in which case we may disclose your personal information to any prospective buyer, new owner, or other third party involved in such change to our business; or (b) sell or transfer any of our assets, in which case the information we hold about you may be sold as part of those assets and may be transferred to any prospective buyer, new owner, or other third party involved in such sale or transfer.

## **Cookies**

Please note that we collect Cookies ("**Cookies**") when you use our website. Cookies are small files which, when placed on your device, enable us to provide certain features and functionality. For more information about our Cookies policy, click here: <https://www.canpack.com/cookie-policy/>.

## **Security of Your Personal Information**

Unfortunately, the transmission of information via the internet is not completely secure. Although we will implement and maintain reasonable measures to protect your personal information, as required by applicable law, we cannot guarantee the security of the information transmitted through the Website or otherwise via the Internet.

## **Transfers of the personal information to third countries**

Your personal information may be processed outside the European Economic Area (EEA) when we transfer your enquiry to any of our affiliates in Brazil, Colombia, India, Morocco, Philippines, Russia, United States of America, United Arab Emirates, United Kingdom or Ukraine. When processed outside the EEA, CANPACK will make sure that this cross-border data processing is protected by adequate safeguards, including the adequacy decision (granted to the United Kingdom) the standard contractual clauses for protection of personal information approved by the European Commission, providing appropriate and suitable safeguards for the transfer. These standard contractual clauses provide sufficient safeguards to meet the adequacy and security requirements of the European General Data Protection Regulation; or

You may request a copy of such clauses and personal data transferred outside the EEA by contacting [data.protection@canpack.com](mailto:data.protection@canpack.com).

## **The period for which the personal information will be stored**

As a rule, the personal information will be stored as long as we are in contact with you or longer, if necessary to safeguard evidence in case of claims, protect our rights at law and/or to comply with any judicial proceeding, court order, or as required by law.

## **Your rights**

You have rights over your personal information. Please contact CANPACK if you want to exercise your right of access to your personal information, right of rectification of personal information, right to erasure of personal information, right to restriction of processing, right to data portability or right to object to processing. You also have a right to withdraw your consent to the processing at any time, without affecting the lawfulness of processing based on consent before its withdrawal. Please note some of these rights are subject to certain limitations under applicable law.

To exercise any of your rights over your personal information, please contact us at [data.protection@canpack.com](mailto:data.protection@canpack.com).

## **Contact & Complaints**

Questions, comments and requests regarding this Privacy Notice are welcomed and should be addressed to our designated data protection representative for purposes of applicable privacy law, located at our offices, who can be contacted at [data.protection@canpack.com](mailto:data.protection@canpack.com).

You also have the right to lodge a complaint with the supervisory authority in your country. In the event that you wish to make a complaint about how we process your personal information, please contact us at [data.protection@canpack.com](mailto:data.protection@canpack.com) and we will endeavour to deal with your request as soon as possible.

## **Changes**

If we make any changes to this Privacy Notice we will post the updated Privacy Notice here. Please check this page frequently to see if there are any updates or changes to this Privacy Notice.